



## **Grooming Consent Form**

***We occasionally take photos of each dog before, during and after the groom. We may use some photos in advertising our services and/or post to our social media sites. Please let us know beforehand if you do not wish your pet's photos to be made public.***

- ***Emergencies and Grooming Accidents:*** In the event of an emergency, I authorize this establishment to immediately seek professional veterinary attention for my pet (at my expense). I understand that all attempts will be made to contact me in the event of an emergency. Accidents can happen, I use very sharp professional scissors and clippers on a moving object (your dog), and every precaution will be taken to prevent any injury. If an accident occurs in which I need to take your dog to a local vet, please be aware you may be liable for any costs.
- ***Coat Condition:*** I understand that this establishment puts my pets comfort above all else. In the event that my pets coat is matted, I understand that the groomer may have to shave the mats out rather than perform a painful de-matting procedure. I also understand that if my pet is severely matted that there is an increased risk of clipper burn or cuts to occur and my groomer is not responsible for this. Conditions can begin underneath knots and mats which can only be seen once the knots/mats have been removed. I (the groomer) will advise if a vet needs to take a look. I understand that all attempts will be made to prevent this, however in many extreme matt conditions, it is unavoidable. I also understand that matted pets take additional time to groom, therefore will be an additional fee added onto the regular grooming price if my pets coat is matted. ***£5 every 15 minutes of de-matting time.***
- ***Health and Welfare:*** By attending your appointments, you the owner confirm that your dog is fit and healthy. Grooming of sick or elderly dogs is entirely at owners' risk. I do not take any responsibility if your dog develops allergic reaction to shampoos, conditioners or any other grooming products (Please do inform me of ANY irritations as there are measures I can implement to minimize certain factors). Owners understand that grooming can be stressful to some pets and will inform my groomer if my pet has any heart conditions or any stress related issues prior to grooming. I also understand that it is necessary to have my pet up to date on all vaccinations prior to every grooming. If my pet is not up to date with all his/hers vaccinations I will inform my groomer at least 24hrs prior to my pets appointment time. I understand that if I bring my pet into the grooming salon with fleas without informing my groomer, there will be an additional fee added to the regular grooming price. ***Additional fee of £15 on top of regular grooming price, if a dog comes in and has their groom done without the groomer knowing they have fleas.***
- ***Cancellation Policy and No Shows:*** I understand that if I need to change my appointment time or cancel, that I must give at least 2 days' notice (48 hours), so that the appointment

time can be made available to another client who is on the waiting list. If 2 appointments are missed without giving notice, clients may then be required to pay a deposit prior to scheduling future appointments. *If an appointment is cancelled on the day of the groom, or the customer does not show up for the groom, then clients will expect to pay FULL PRICE for the groom.*

- **Time Keeping:** I work by appointment only. Please be punctual. If you are late more than 10/15 minutes, your appointment will be rescheduled. Most grooms take 1-2 hours or more depending on the size and the temperament of the dog, and its coat condition. You will be advised what time to collect your dog.
- **My Safety:** I reserve the right to muzzle your dog if it represents danger to me. **Any dog who shows aggression to people or other dogs will not be accepted for grooming.** Please let me know beforehand if your dog has behavioral problems.
- **Groom Feedback:** If you are dissatisfied with any aspect of your dogs' groom please let me know as soon as possible.